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Vision Statement: To be the source of quality professionalism in East Central Indiana.



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Section 0904
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Volume 56

April 2005

Number 7

Senior Management's Role

Speaker: Gregg Notestine
President, Duffy Tool & Stamping

Pre-Clinic: 6:00 PM
Dinner: 6:30 PM Meal Cost: Pay Restaurant
Program: 7:30 PM

Wednesday, April 20, 2005 6:00 PM

About the Program: Mr. Notestine will speak on the senior management's role in promoting quality, and its importance in a company's success and profitability. This presentation will provide informative and valuable insight into effective management and how everyone can support management's role.

About the Speaker: Gregg Notestine became President of Duffy Tool & Stamping in January 2003. Under his leadership, Duffy continues to grow and remain profitable despite a doubling in the price of steel in less than two years. Mr. Notestine holds a Bachelor of Arts degree in Economics and Management from DePauw University in Greencastle, and an MBA from Harvard Business School Prior to joining Duffy, Mr. Notestine was employed by ArvinMeritor, a Tier One supplier of exhaust systems, suspension assemblies and other sub-assemblies for virtually all automakers. (More info on Page 6 and Web page)

About the Pre-Clinic: Mike Puhl, Senior Process Engineer at Saint-Gobain Containers, in Dunkirk and Steve Zylka, Lead Auditor and Document Controller for MTI DynAmerica, will do the April Pre-clinic. Their topic will be Microsoft Excel 'Lookup' tables, and other Excel tricks and tips. This lesson will be valuable to beginners and experienced users of Excel as Mr. Puhl and Mr. Zylka will use their laptop and an overhead projector, so all can follow the steps through each keystroke and mouse click.

Meeting will be held at:

Sirloin Stockade

4949 W. Hessler Rd., Muncie, IN Phone:(765) 287-9051

Bad Weather! – Call the Restaurant Directions on Page 4

RESERVATIONS: Not Required - Pay the Cashier as you enter

Section Information:

2004-2005 Section Officers

Section Chair & Publicity Chair	Mike McDonald Michael L. McDonald & Asso., Anderson, IN (765) 644-0690 MLMcData@aol.com
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Re-Certification	Vicki Storer Ward Corporation (260) 426-8700 v.storer@insightbb.com
Region 9 Director	Mike Mazu ALCOA (812) 853-4896 pmazu@adelphia.net

www.asq904.org

Section 0904 Calendar

2004 – 2005

September 15	Dinner & Program
September 20	Board Meeting
October 16	Certification Exams
October 20	Dinner & Program
October 25	Board Meeting
November 17	Dinner & Program
December 4	Certification Exams
December 15	Tour: Keihin
January 7, 05	Deadline: March Cert. Exam
January 19	Dinner & Program
January 24	Board Meeting
February 16	Dinner & Program
February 21	Board Meeting
March 5	Certification Exams
March 16	Dinner & Program
March 21	Board Meeting
April 1	Deadline: June Cert Exam
April 20	Dinner and Program
April 25	Board Meeting
May 18	Dinner & Program
May 23	Board Meeting
June 4	Certification Exams
June 11	Officer Training - Indy

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Full Page	7.5" x 10"	\$320
Half Page	7.5" x 5 "	\$210
Quarter Page	3.5" x 5"	\$110
Eight Page	3.5" x 2.5"	\$60

Contact:

The Newsletter Editor: Bob Cooper

Chat from the Chair:

Pop Quiz! What is the Vision Statement of ASQ904? Do you know it? Do you know where to find it? OK. Time is up! Grade your own answers on this one . . .

The ASQ904 Vision Statement is under the banner in this newsletter publication, "The Quality Times," and on the website home page at www.ASQ904.org. Our Quality Vision is: "To be the Source of Quality Professionalism in East Central Indiana."

The ASQ904 Leadership Committee executes the job of the local leadership by providing a number of services at the local level. These include the monthly member meetings, held 9 times per year, including a plant tour; the newsletter; the website, www.ASQ904.org; proctoring of certification tests; and promoting quality philosophy and methods as we can.

We value your input on how to better support your quality knowledge and practices. If you have any comments or suggestions, you may contact or send them to any officer or to info@asq904.org, which is the 'contact us' e-mail address (can always be found on the home page of www.asq904.org).

As an update, starting in September we will implement the following plans. The newsletter, "The Quality Times" will be published twice per year, in September and January. It will contain most of the same information as now with less advertising. Make sure you hold on to those issues for the meeting schedule, topics, and speakers.

We will continue the e-mail meeting reminder 3-4 days before each member meeting from September thru May, each year. If you are not signed up and currently receiving this reminder, send your e-mail address to ASQ904@aol.com. Your address will be used only for this reminder and not shared with any other group.

We encourage you to opt in to the above mentioned e-mail reminder by sending your e-mail address to ASQ904@aol.com. If you do not have access to e-mail, you may opt-in to a postcard which we will send, only to those not on the e-mail reminder list. The postcard will have meeting dates and brief topic information, and will be sent 6 times per year. To subscribe to the postcard send your name and address to ASQ904-postcard@MLMcData.com.

The website will be your main source of the complete information on all ASQ904 activities. It will have the meeting schedule, topics, and speaker information as soon as it is available. It also has certification testing information, key dates, and links to ASQ services, and other ASQ904 and Society information.

This new combination of communication methods will allow the Leadership Committee to communicate with our ASQ904 members in an effective and timely manner and reduce some of the costs.

News from ASQ-HQ: Dick McKeever won the election for ASQ Region 9 Regional Director. Congratulations to Mr. McKeever!

Remember to vote on the important bylaw changes: <http://www.asq.org/mr/2005bylawproxy.html>.

See you at the meeting!

Michael L. McDonald

ASQ904 Section Chair 2004-2005

ASQ Section 0904 Scholarship:

The Leadership Committee of Section 0904 is implementing a scholarship in the name of Halmond Parks, the founder and first Chair of Section 0904 in 1949. The scholarship will be in the amount of \$500.00 for a graduating high school senior from the Section 0904 geographic region. I would like to ask all members to consider donating \$5.00 to the scholarship fund. If every member of the section donates \$5.00 we will be able to fund this worthwhile project. To donate send a check payable to ASQ Section 0904 to :

ASQ Section 0904

P.O. Box 3147

Muncie, In. 47302

Steve Scott – ASQ Section 0904 Treasurer and Scholarship Chair

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Directions to Sirloin Stockade:

From Muncie: Follow McGalliard Road. (SR 332) West to Morrison Road. Landmarks: Wal-Mart and Lowe's on your left. The Sirloin Stockade is behind the Village Pantry on your right. Turn North (RIGHT) onto Morrison. Road Construction has changed the Sirloin Stockade entrance. Turn LEFT just north of the Village Pantry. Turn LEFT again then straight into the Sirloin Stockade parking lot.

From Anderson: Follow I69 North to SR332 (Exit 41). Follow 332 into Muncie. Turn LEFT onto Morrison Road.

From Marion: Follow I69 South to SR332 (Exit 41). From there it's the same as the Anderson instructions.

From Richmond: Follow US35 North to the Muncie Bypass (SR3 & US35). Follow the Bypass North to the first traffic light and turn LEFT on McGalliard Road (SR332). Follow the Muncie directions.

From Hartford City: Follow SR3 South to the Muncie Bypass and continue to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

From Portland: Follow SR67 South to the Muncie Bypass (SR3 & US35). Continue south to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

Welcome New Members:

Roger Curry – Imperial Products
Anthony Burnett – Donors Services of IN

Free Meal Offer:
 Get a free meal at an ASQ meeting! Bring a guest and if that person joins ASQ Section 904, your dinner at the next meeting will be free. Membership forms will be available at all meetings.

Henry Peresie – Membership Chair

Summary of March 2005 Meeting

Twenty-seven Quality Professionals and guests attended to hear Mike Mazu's update of the state of ASQ one year after the adoption of the new Member Model. Mike also gave the main presentation of Graphical Analysis of Data.

Mike Pohl demonstrated Excel's ability to create a Box and Whisker Plot.

The Door Prizes were won Chuck McPherson (Quality Engineering Handbook) and George Babcock (CQE Refresher Course on CD-Rom). Both prizes were donated by Quality America.

Check the March 2005 web page for more info and links.



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Did you Know?

Our section has a Web Page

www.asq904.org

Check it out!

Certification Exams - given at Ivy Tech

Our Section proctors the ASQ Certification exams given in the East Central Indiana area.

**Ivy Tech Muncie Campus
 North Building - Room 533
 4301 South Cowan Road
 Muncie, IN 47302**

Contact Steve Zylka for more information.
 Our website has a map

Future exam dates and deadlines:

**CQT, CMI, CRE, CQManager,
 CQA-Biomedical, SSBB**

March 5, 2005 (January 7, 2005)
October 22, 2005 (August 19, 2005)
March 4, 2006 (January 13, 2006)

CQE, CQA, CSQE, CQIA, CCT

June 4, 2005 (April 1, 2005)
December 3, 2005 (October 7, 2005)

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Quality America donates the quality handbooks we give as door prizes at each meeting.

About our Speaker: Gregg Notestine

Gregg became President of Duffy Tool & Stamping in January 2003. Despite a doubling of steel prices beginning in late 2003 and through 2004, Duffy remains profitable and continues to grow in its core automotive markets. The Company currently operates a manufacturing operation in Fort Wayne, 2 manufacturing facilities in Muncie and a tool shop in Muncie.

Prior to joining Duffy, Gregg was employed by ArvinMeritor, a Tier One supplier of exhaust systems, suspension assemblies and other sub-assemblies for virtually all automakers. His last position at ArvinMeritor was as head of the company's OE Ride Control business, including management responsibility for ArvinMeritor's joint ventures with Kayaba Industry Company, Ltd., the leading Japanese shock absorber manufacturer.

During his tenure with ArvinMeritor, Gregg also was active in their automotive exhaust system business. As a Vice President in the Light Vehicle System Division, he managed ArvinMeritor's exhaust business with Ford Motor Company, which involved manufacturing and supplying exhaust parts to Ford in over 10 countries, including Thailand, India and Germany.

From 1995 to 1998, Gregg lived and worked in Sao Paulo, Brazil where he led ArvinMeritor's business development activities in South America, including the establishment of new exhaust operations in Venezuela and Argentina. Before his assignment in Brazil, Gregg was Treasurer and Secretary of the company's Arvin Sango joint venture in Madison, Indiana. Arvin Sango is a major supplier of exhaust systems and stampings to Toyota's North American assembly operations.

Gregg holds a Bachelor of Arts degree in Economics and Management from DePauw University in Greencastle, Indiana and an MBA from Harvard Business School.

Duffy Tool and Stamping, LLC is a Muncie, Indiana based manufacturer of metal stampings, multislide and specialty products to automotive, appliance, refrigeration and other industries. Brittany Corporation, a Cleveland-based company, owns several manufacturing companies that serve a broad array of industrial and consumer markets including metal stampings and castings, die-cut material, ceramic stoneware, close tolerance gaskets, and specialty packaged desiccants. The Brittany companies have 10 manufacturing plants in Ohio, Indiana, Michigan as well as Mexico with consolidated sales of approximately \$200 million.

For further information contact Janet Tilton at 216 589 4977.



**Section 0904 achieved the Total Quality Level
in ASQ's Section Management Program
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Future Programs

May 18:

"Six-Sigma in Government"

Pre-Clinic: "5S Project SGCI Dunkirk" - Ken Mohre

Certification Exam Pass List

Exam Date: 10/16/2004

Michael S. Derry CQM
 Paul Richard Ankenbruck CSSBB
 Sean K. Hoefler CSSBB
 Brian T. Winslow CQT

Exam Date: 12/04/2004

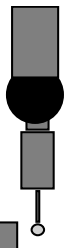
Michael S. Derry CQA
 Rick Chaplin CQA
 Robert F. Arnold CQE
 Troy L. King CQE
 Kevin S. Largent CQE
 Donna R. Hawes CQE

Exam Date: 3/5/2005

Steven Harmeyer – CQManager
 Jerry Reeves – CQT
 Steele Jarrell – CQT

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Section Newsletter



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**Section 0904
East Central Indiana**

Founded: 1949

55 Years of Quality in East Central Indiana

What's Inside:

1. Membership Meeting Notices

Wednesday,

April 20, 2005

**"Senior Management's
Role"**

Speaker: **Gregg Notestine**

2. Directions to the Meeting

3. List of 2004-2005 Officers

4. Section Calendar 2004-2005

5. Certification Pass List

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