

# The Quality Times

**Vision Statement:** To be the source of quality professionalism in East Central Indiana.



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

**Section 0904**

**East Central Indiana**

**PO Box 3147**

**Muncie, IN 47307-1147**

**Chartered - 1949**

**www.asq904.org**



**Serving the Counties of:**

- Blackford
- Delaware
- Grant
- Henry
- Jay
- Madison
- Randolph
- Wayne

**Volume 64**

**Fall 2013**

**Number 3**

## **Fall 2013 Programs Announced !**

**Wednesday, September 18, 2013 6:00 PM**

**“Plant Wide Calibration”**

**by Roy Mitchel - Subaru**

**Pre-clinic: “Metrics” by Rhonda Goss**

**Wednesday, October 16, 2013 6:00 PM**

**“Big Data”**

**by Jim Miller - Roche**

**Pre-clinic: “Metrology” by Allen Fuller**

**Wednesday, November 20, 2013 6:00 PM**

**“ISO 14001”**

**by Russ Edmonds – 3M**

**Pre-clinic: 5S by Leigh Anne Schildmeier**

**Wednesday, December 11, 2013**

**Plant Tour: NASG**

**Pre-Clinic: 6:00 PM - Selected Topics**

**Dinner: 6:30 PM -**

**Program: 7:00 PM - Featured Speaker**

Meeting will be held at:

**KacyJ’s**

Muncie Airport, Muncie, IN

Directions on Page 4

**NOTE: We will order from the menu.**

**ASQ Meetings are open to anyone interested in Quality.**

# Section Information:

## 2012-2013 Section Officers

<b>Section Chair</b>	<b>Allen Fuller</b> Silfex, Eaton OH afuller@silfex.com
<b>Chair-Elect</b> <b>Program Chair</b> <b>Scholarship Chair</b>	<b>Rich Ruh</b> RDR Consulting 765-284-3954 richruh@sbcglobal.net
<b>Secretary</b>	<b>Scott Paul</b> Remey Corp, Pendleton, IN scottpaul@peoplepc.com
<b>Treasurer</b>	<b>Bob Cooper</b> 3M, Hartford City, IN 765-348-3200 ext. 240
<b>Arrangements</b>	<b>Jim Cree</b> Grede Foundry, New Castle
<b>Auditing Chair</b>	<b>Jim Miller</b> Roche, Indianapolis
<b>Education Chair</b>	<b>Rich Ruh</b>
<b>Placement Chair</b>	<b>Rhonda Goss</b> Maxon, Muncie, IN rrgoss@comcast.net
<b>Education Chair</b>	<b>Allen Fuller</b> Silfex, Eaton OH afuller@silfex.com
<b>Newsletter Editor &amp; Web Page</b> <a href="http://www.asq904.org">www.asq904.org</a>	<b>Bob Cooper</b> 3M, Hartford City, IN info@asq904.org
<b>Membership Publicity Chair</b>	<b>Leigh Ann Schildmeier</b> Park Avenue Solutions Fishers, IN
<b>Certification Chair</b> <b>QMP Chair</b> <b>Nominating Chair</b> <b>Chief Proctor</b>	<b>Steve Zylka</b> Mursix, Muncie, IN sandszylka@att.net
<b>Immediate Past Chair</b>	<b>Henry Peresie</b> ChemcoMays, Kokomo, IN
<b>Re-Certification</b>	<b>Allen Fuller</b> PO Box 131, Economy, IN afuller@silfex.com
<b>Region 9 Director</b>	<b>Bud Newton</b> bud.newton@aloca.com

[www.asq904.org](http://www.asq904.org)

## Section 0904 Calendar

2013 – 2014

September 18	Program
September 25	Board Meeting
October 5	Certification Exams
October 16	Program
October 18	Deadline: Dec 7 Exams
October 23	Board Meeting
November 20	Program
December 4	Board Meeting
December 7	Certification Exams
December 10	Plant Tour
January 10, 2014	Deadline: March 1 Exam
January 15	Program
January 22	Board Meeting
February 19	Program
February 26	Board Meeting
March 1	Certification Exams
March 19	Program
March 26	Board Meeting
April 16	Program
April 18	Deadline: June 7 Exam
April 23	Board Meeting
May 14	Program
May 21	Board Meeting
June 7	Certification Exams
June 14	Officer Training - TBA
June 25	Board Meeting

### Advertise in The Quality Times

- Support Section 0904
- Reach 150+ Quality Professionals twice annually

**Ad Rates**

	Approximate Size	Cost per Year
Full Page	7.5" x 10"	\$320
Half Page	7.5" x 5 "	\$210
Quarter Page	3.5" x 5"	\$110
Eight Page	3.5" x 2.5"	\$60

Contact: Bob Cooper – Newsletter Editor

## Chat from the Chair:

September 1, 2013

There seems to be a recent movement away from quality that is disturbing. More companies are doing away with or are seriously considering doing away with their quality departments. The philosophy seems to be “Everyone is responsible for quality.” There also seems to be a trend of moving away from ISO 9000 certification.

Both instances have a direct correlation with money. Look at all the money we can save. As long as our customers don't care why not do it!

There is a cost to quality. Unfortunately many companies see quality as a pure expense, not a benefit. As long as the customers don't care about quality then it really doesn't matter.

We have gotten used to buying products from other countries that have such poor quality that we know we will have to purchase the same product again next year. Some companies are designing obsolescent into the product itself. After 3 or 5 years the product is designed to fail so you have to go out and buy another one.

As we move further into the 21<sup>st</sup> century I think we need to get back to the basics, quality is job 1. But this has to come from the bottom up. By that I mean we as customers must start demanding quality products that are made to last and be willing to pay more for them. Manufacturers need to start taking more pride in their products and not just look at the profit margins. As workers at our companies we should constantly push for quality in what we do or make.

How do we accomplish this turn around? It is up to us. We have to be the champions of quality. At every chance we have to explain to everyone we meet why quality is important and push for the demand for quality products. It is up to us. If quality professionals are unwilling to stand up for quality why would anyone else do it.

We can either stand up and fight for quality or watch as quality becomes another thing of the past that we remember when we think of the good old days. Let's make today the start of the good old days and stand up for quality.

Allen Fuller

ASQ Section 0904 Chair 2012-2013

### The Longest Year !

ASQ has changed the ASQ Year from July 1 thru June 30 to the calendar year. New officers will begin their duties on January 1, 2014.

The 2012-13 Leadership Team extended their normal term by six month. Many Thanks for their service to our ASQ Section.

The logo for 3M, consisting of the numbers '3' and 'M' in a bold, sans-serif font.

**Hartford City**  
**Industrial Adhesive & Tape Division**  
**ISO 9002 QS-9000 ISO 14000**

**Welcome New Members**

**Godfrey Sergeant - Grede**  
February

**Bud Newton – ASQ Region 9 Director**  
April

**Thomas Gerber – Grede Holdings**

**Randall Roof – Roberts Pipeline**

**Emily Paris – Connersville, IN**  
May

**Nichelle Bowdell – Student**  
June

**Greg Ramey – Hartford City**

**3M Provides Grant to ASQ Section 904 on Behalf of 3M Volunteer**

The 3M Foundation donated \$250 to ASQ Section 904 in recognition of Bob Cooper's commitment to the organization.

As part of the 3M Volunteer Match, the 3M Foundation will donate \$250 to eligible non-profit organizations for which a 3M employee volunteers 20 hours or more per calendar year. 3M Community Giving consists of product donations and cash grants by 3M and the 3M Foundation bolstered by employee and retiree volunteerism. Since 2000, Volunteer Matches have totaled over \$3 million.

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**Directions to KacyJ's :**

**From Muncie:** Follow McGalliard Road. (SR 332) to Walnut Ave (Walgreens & Aldi) Turn North on Walnut and thru the 4-way stop at Riggins. KacyJ's is the next left.

**From Anderson:** Follow I69 North to SR332 (Exit 41). Follow 332 into Muncie to Wheeling and follow the Muncie directions

**From Marion:** Follow I69 South to SR332 (Exit 41). From there it's the same as the Anderson instructions.

**From Richmond:** Follow US35 North to the Muncie Bypass (SR3 & US35). Follow the Bypass North to the first traffic light and turn LEFT on McGalliard Road (SR332). Follow the Muncie directions.

**From Hartford City:** Follow SR3 South to the Muncie Bypass and continue to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**From Portland:** Follow SR67 South to the Muncie Bypass (SR3 & US35). Continue south to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.



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**Network at ASQ Section Meetings**

# Certification Exams - given at Ivy Tech

Our Section proctors the ASQ Certification exams given in the East Central Indiana area.

**Ivy Tech Muncie Campus  
North Building  
4301 South Cowan Road  
Muncie, IN 47302**

Contact Steve Zylka for more information.

Our website has a map

Future exam dates and deadlines:

**CQT, CQI, CRE, CQManager,  
CQA-Biomedical, SSBB**

**October 5, 2013** (Deadline Passed)

**March 1, 2014** (January 10, 2014)

**CQE, CQA, CSQE, CQIA, CCT**

**December 7, 2013** (October 18, 2013)

**June 7, 2014** (April 18, 2014)

## ASQ Section 0904

### Scholarship:

The Leadership Committee of Section 0904 is implementing a scholarship in the name of Halmond Parks, the founder and first Chair of Section 0904 in 1949. The scholarship will be in the amount of \$500.00 for a graduating high school senior from the Section 0904 geographic region. I would like to ask all members to consider donating \$5.00 to the scholarship fund. If every member of the section donates \$5.00 we will be able to fund this worthwhile project. To donate send a check payable to ASQ Section 0904 to :

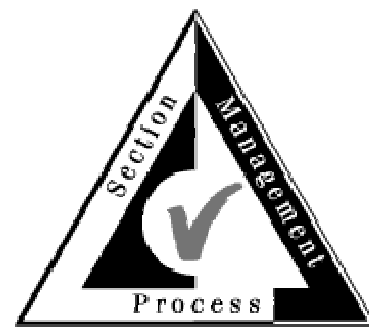
**ASQ Section 0904  
P.O. Box 3147  
Muncie, In. 47302**

## RDR Consulting Process Improvement and Training

4908 N Everett Rd  
Muncie, IN 47304  
765-284-3954  
Cell 765-748-4718

Richard Ruh, MS, MBA      richruh@sbcglobal.net

# Bring a Friend to ASQ



**GOLD EXCELLENCE AWARD  
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Total Quality Level  
in ASQ's Section Management Program  
every year since 2001.**



**ASQ Section 0904  
East Central Indiana  
P.O. Box 3147  
Muncie, IN 47307-1147**

**RETURN SERVICE REQUESTED**

**ASQ**

AMERICAN SOCIETY  
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## **Section Newsletter**



**ASQ**

AMERICAN SOCIETY  
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**Section 0904  
East Central Indiana**

**Founded: 1949**

63 Years of Quality in East Central Indiana

### **What's Inside:**

**1. Membership Meeting Notices**

*Wednesday,*

*September 18, 2013*

**“Plant Wide Calibration”**

**by Roy Mitchel**

**Subaru – Lafayette, IN**

**2. Directions to the Meeting**

**3. List of 2012-2013 Officers**

**4. Section Calendar 2012-2013**

**5. New Members**

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