

# The Quality Times

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Volume 56

February 2005

Number 5

## Team Development

**Speaker: Kenneth A. Heifner**

VP, Quality & Organizational Development  
Total Electronics, LLC, Logansport, IN

**Pre-Clinic:** 6:00 PM **Auditing Prospectus**

**Dinner:** 6:30 PM Meal Cost: Pay Restaurant

**Program:** 7:30 PM

**Wednesday, February 16, 2005 6:00 PM**

**About the Speaker:** Kenny Heifner is the Vice President, Quality & Organizational Development / Management Representative for Total Electronics, an LLC headquartered in Logansport, IN. His responsibilities include developing human resources and improving quality systems including problem solving, determining and prioritizing areas for performance improvement, researching and developing educational and training materials / systems, and administering educational and training programs. He is an adjunct faculty member for the Purdue University School of Technology and a Certified Trainer with Plexus Corporation. Kenny is a Member of ASQ.

**About the Pre-Clinic:** In the Pre-clinic Rhonda Goss & Steve Zylka will present "Auditing Prospectus" on their experiences as auditors and how one chooses internal auditors. Your opinions on internal auditing and auditors will be solicited during the presentation. The discussion will focus on attributes of auditors and auditing styles. Bring your experiences to share.

Rhonda Goss is the ISO coordinator and lead internal auditor for Tomasco. Steve Zylka is the lead auditor and document controller for MTI DynAmerica. Both have done internal auditing for ISO 9001 and GMP. Rhonda has approximately 15 years as a quality professional and Steve has 30 years as a quality professional. Both are ASQ Certified Quality Auditors.

November Meeting will be held at:

### Sirloin Stockade

4949 W. Hessler Rd., Muncie, IN Phone:(765) 287-9051

**Bad Weather! – Call the Restaurant Directions on Page 4**

**RESERVATIONS: Not Required - Pay the Cashier as you enter**

# Section Information:

## 2004-2005 Section Officers

<b>Section Chair &amp; Publicity Chair</b>	<b>Mike McDonald</b> Michael L. McDonald & Asso., Anderson, IN (765) 644-0690 MLMcData@aol.com
<b>Chair-Elect, Program &amp; Certification Chair</b>	<b>Steve Zylka</b> Document Control Coordinator/Lead Auditor MTI, Muncie IN (765) 286-1980 ext 238 jzylka@sprynet.com
<b>Secretary</b>	<b>Henry Peresie</b> ICR Integrating Innovations Kokomo, IN (765) 432-5138 peresieh@comcast.net
<b>Treasurer, Education, Scholarship &amp; Examining Chair</b>	<b>Steve Scott</b> Duffy Tool, Muncie, IN (765) 741-0243 <a href="mailto:sscott@duffytool.com">sscott@duffytool.com</a>
<b>Newsletter Editor &amp; Web Page</b> <a href="http://www.asq904.org">www.asq904.org</a>	<b>Bob Cooper</b> 3M, Hartford City, IN 765-348-3200 ext. 240 <a href="mailto:editor@asq904.org">editor@asq904.org</a>
<b>Immediate Past Chair, Placement &amp; Nominating Chair</b>	<b>Rhonda Goss</b> FCC Portland, Portland IN (260) 997-6293 rrgoss@insightbb.com
<b>Membership &amp; Arrangements</b>	<b>Henry Peresie</b> ICR Integrating Innovations Kokomo, IN (765) 432-5138 peresieh@comcast.net
<b>Audit &amp; SMP Chair</b>	<b>Chuck Darger</b> Kokomo Spring Co, Kokomo, IN (765) 459-5156 <a href="mailto:cdarger@comcast.net">cdarger@comcast.net</a>
<b>Re-Certification</b>	<b>Vicki Storer</b> Ward Corporation (260) 426-8700 v.storer@insightbb.com
<b>Region 9 Director</b>	<b>Mike Mazu</b> ALCOA (812) 853-4896 pmazu@adelphia.net

[www.asq904.org](http://www.asq904.org)

## Section 0904 Calendar

2004 – 2005

<i>September 15</i>	<i>Dinner &amp; Program</i>
<i>September 20</i>	<i>Board Meeting</i>
<i>October 16</i>	<i>Certification Exams</i>
<i>October 20</i>	<i>Dinner &amp; Program</i>
<i>October 25</i>	<i>Board Meeting</i>
<i>November 17</i>	<i>Dinner &amp; Program</i>
<i>December 4</i>	<i>Certification Exams</i>
<i>December 15</i>	<i>Tour: Keihin</i>
<i>January 7, 05</i>	<i>Deadline: March Cert. Exam</i>
<i>January 19</i>	<i>Dinner &amp; Program</i>
<i>January 24</i>	<i>Board Meeting</i>
<b>February 16</b>	<b>Dinner &amp; Program</b>
February 21	Board Meeting
March 5	Certification Exams
March 16	Dinner & Program
March 21	Board Meeting
April 1	Deadline: June Cert Exam
April 20	Dinner and Program
April 25	Board Meeting
May 18	Dinner & Program
May 23	Board Meeting
June 4	Certification Exams
June 11	Officer Training - Indy

### Advertise in The Quality Times

- Support Section 0904
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Full Page	7.5" x 10"	\$320
Half Page	7.5" x 5 "	\$210
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Contact:

The Newsletter Editor: Bob Cooper

## Chat from the Chair:

The ASQ904 Leadership Committee continues to discuss and seek better ways to serve our ASQ904 members and stay in our ASQ904 budget. Does that sound familiar? It is the challenge of most businesses and service organizations.

The LC is considering changes in the way we communicate to our members. Currently we have several ways we communicate with our ASQ904 members and people interested in our section. We have a website at [www.ASQ904.org](http://www.ASQ904.org) with complete information on section member meetings, speakers for the monthly programs, links of interest, officers, membership, certification, job and resume postings, and section history.

Our section newsletter, "The Quality Times", is sent eight times per year approximately a week before our member meetings. It covers the pre-clinic, meeting subjects and speakers, has paid advertisement, and other nice to know information. It comes by US Postal System and is printed on blue paper to help recognition (see background).

We send an e-mail reminder, with information on the member meetings, and other information, 3-4 days ahead of the meeting. We send this to ASQ904 members who have opted-in to ASQ section e-mail and other people who have asked for this reminder. It is strictly opt-in with information on how to opt out in each e-mail. If you are NOT receiving this and would like to, send your e-mail address to [ASQ904@aol.com](mailto:ASQ904@aol.com), with the subject: "Send Reminder." The e-mail addresses on this distribution list will be used only for this reminder, and will not be shared, sold, or used for any other purpose.

The change we are considering is to eliminate the newsletter or printing it only a limited number of times per year. For instance, mailing one in September and one in January each year is one alternative. This would mean we would rely on the e-mail reminder, as our primary way to remind members of the member meeting; and the website, as the main source of ASQ904 information. We ask all members who wish to receive the e-mail reminder to provide us their e-mail address. We are also considering sending a monthly post card as a reminder to members, who do not opt-in to the e-mail reminder, although this method has some work and cost disadvantages. These changes will save ASQ904 the significant expense of producing and mailing the newsletter, and still keep our members current on section business and activities.

We want your input on these communication possibilities. Please, be specific on what you prefer, what you need, and don't need. Send your comments to [ASQ904@aol.com](mailto:ASQ904@aol.com) or tell a board member. (A comment to this address will not be considered an opt-in, unless you specifically say to opt-in.) You may contact Board members by e-mail or phone. Board contact information is online at <http://www.asq904.org/Officers.html>, and in "The Quality Times" newsletter on page 2. Thank you for your comments!

Notes about ASQ-HQ On a related subject, National ASQ from Milwaukee sends a number of e-mail and postal items to ASQ members. The local sections, including ASQ904, have no control over these items. If you wish to make changes in this information that you receive, you may call ASQ-HQ at 1-800-248-1946, or you can make mail and e-mail preference changes for information from ASQ-HQ at <http://www.asq.org/keepintouch.html>.

As noted before, the Board of Directors of ASQ in Milwaukee continues to refine and change the society in an effort to meet their vision of how to improve member services and value. Some believe these changes will hurt the sections and the traditional role and benefits of ASQ for members. You are encouraged to read about the Board's new ideas for the Society at <http://asqgroups.asq.org/bod/bylaws/>, and give them your feedback by e-mail or at 1-800-248-1946.

See you at the next meeting!

**Michael L. McDonald**  
ASQ904 Section Chair 2004-2005

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### ASQ Section 0904 Scholarship:

The Leadership Committee of Section 0904 is implementing a scholarship in the name of Halmond Parks, the founder and first Chair of Section 0904 in 1949. The scholarship will be in the amount of \$500.00 for a graduating high school senior from the Section 0904 geographic region. I would like to ask all members to consider donating \$5.00 to the scholarship fund. If every member of the section donates \$5.00 we will be able to fund this worthwhile project. To donate send a check payable to ASQ Section 0904 to :

ASQ Section 0904  
P.O. Box 3147  
Muncie, In. 47302

Steve Scott – ASQ Section 0904 Treasurer and Scholarship Chair

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**Directions to Sirloin Stockade:**

**From Muncie:** Follow McGalliard Road. (SR 332) West to Morrison Road. Landmarks: Wal-Mart and Lowe's on your left. The Sirloin Stockade is behind the Village Pantry on your right. Turn North (RIGHT) onto Morrison. Road Construction has changed the Sirloin Stockade entrance. Turn LEFT just north of the Village Pantry. Turn LEFT again then straight into the Sirloin Stockade parking lot.

**From Anderson:** Follow I69 North to SR332 (Exit 41). Follow 332 into Muncie. Turn LEFT onto Morrison Road.

**From Marion:** Follow I69 South to SR332 (Exit 41). From there it's the same as the Anderson instructions.

**From Richmond:** Follow US35 North to the Muncie Bypass (SR3 & US35). Follow the Bypass North to the first traffic light and turn LEFT on McGalliard Road (SR332). Follow the Muncie directions.

**From Hartford City:** Follow SR3 South to the Muncie Bypass and continue to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**From Portland:** Follow SR67 South to the Muncie Bypass (SR3 & US35). Continue south to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**Welcome New Members:**

**Betty Wandell**

**Free Meal Offer:**  
 Get a free meal at an ASQ meeting! Bring a guest and if that person joins ASQ Section 904, your dinner at the next meeting will be free. Membership forms will be available at all meetings.

**Henry Peresie – Membership Chair**

**Summary of January 2005 Meeting**

Twenty-one Quality Professionals and guests attended to hear Steve Harmeyer compare Shanin with Six-Sigma.



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**Did you Know?**

Our section has a Web Page

[www.asq904.org](http://www.asq904.org)

Check it out!

## **Certification Exams - given at Ivy Tech**

Our Section proctors the ASQ Certification exams given in the East Central Indiana area.

**Ivy Tech Muncie Campus  
North Building - Room 502  
4301 South Cowan Road  
Muncie, IN 47302**

Contact Steve Zylka for more information.  
Our website has a map

Future exam dates and deadlines:

**CQA, CQT, CMI, CRE, CQManager,  
CQA-HAACP, CSSBB**

**October 16, 2004** (~~August 20, 2004~~)

**March 5, 2005** (January 7, 2005)

**CQE, CQA, CSQE, CQIA**

**December 4, 2004** (~~October 1, 2004~~)

**June 4, 2005** (April 1, 2005)

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Quality America donates the quality handbooks we give as door prizes at each meeting.

## Notice to Members:

**Officers for 2005-2006 were elected at the January 19<sup>th</sup> Meeting:**

### 2005-2006 Officers:

**Chair Elect: Steve Scott (will be Chair in 2006-07)**

**Secretary: Henry Peresie**

**Treasurer: Mike McDonald**

**Steve Zylka, our current Chair-Elect, will automatically become Section Chair on July 1, 2005.**

ASQ Section 0904 Nominating Committee – Rhonda Goss, Chairman



**Section 0904 achieved the Total Quality Level  
in ASQ's Section Management Program  
in 2001- 2002 and 2002-2003**

| .mlm. | | .mlm. |

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**Future Programs:**

**March 16:**  
**"Data Collection"**  
**Speaker: Mike Mazu**  
 Pre-Clinic: "ASQ 1 Year Later" Mike Mazu

**April 20:**  
**"Senior Management's Role"**  
**Speaker: Gregg Notestine**

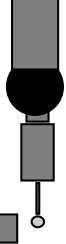
**May 18:**  
**"Six-Sigma in Government"**  
 Pre-Clinic: "5S Project SGCI Dunkirk" - Ken Mohre

**Certification Exam Pass List**

**Exam Date: 10/16/2004**  
 Michael S. Derry CQM  
 Paul Richard Ankenbruck CSSBB  
 Sean K. Hofer CSSBB  
 Brian T. Winslow CQT

**Exam Date: 12/04/2004**  
 Michael S. Derry CQA  
 Rick Chaplin CQA  
 Robert F. Arnold CQE  
 Troy L. King CQE  
 Kevin S. Largent CQE  
 Donna R. Hawes CQE

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## Section Newsletter



**ASQ**

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**Section 0904  
East Central Indiana**

**Founded: 1949**

55 Years of Quality in East Central Indiana

### **What's Inside:**

**1. Membership Meeting Notices**

*Wednesday,*

*February 16, 2005*

**" Team Development "**

Speaker: **Kenny Heifner**

**2. Directions to the Meeting**

**3. List of 2004-2005 Officers**

**4. Section Calendar 2004-2005**

**5. Certification Pass List**

**6. New Officers for 2005-06**

*Printed by Hiatt Printing, Muncie, IN*