

# The Quality Times

**Vision Statement:** To be the source of quality professionalism in East Central Indiana.



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

**Section 0904**  
**East Central Indiana**  
PO Box 3147  
Muncie, IN 47307-1147

**Chartered - 1949**  
**www.asq904.org**



**Serving the Counties of:**

- Blackford
- Delaware
- Grant
- Henry
- Jay
- Madison
- Randolph
- Wayne

Volume 56

January 2005

Number 4

## Shainin vs Six-Sigma

Speaker: Steve Harmeyer

GM Power Train, Bedford, IN

**Pre-Clinic:**

6:00 PM Gauge Analysis In Problem-Solving

**Dinner:**

6:30 PM Meal Cost: Pay Restaurant

**Program:**

7:30 PM

**Wednesday, January 19, 2005 6:00 PM**

**About the Program:** The main presentation will cover the similarities and the differences in two widely used quality strategies called "Shainin vs. 6-Sigma." The presentation emphasis will be on Shainin as most of our members are familiar with the problem solving tools used in Six Sigma.

**About the Pre-Clinic:** Important considerations and proper techniques used for Gauge Analysis In Problem-Solving will be reviewed.

**About the Speaker:** Steve Harmeyer, Quality Engineer from GM Power Train, will be the special speaker for both the pre-clinic and the main presentation. Steve was formerly on the ASQ904 Leadership committee, where he served in several important positions. Steve earned an AS degree from Lincoln Technical Institute in Mechanical Design / CAD, a BS degree from Kennedy-Western University School of Engineering in Quality Control / Assurance and is currently pursuing a BS in Business Management from Indiana Wesleyan University and plans to go on for my Masters. He is active in ASQ (American Society for Quality) as Section 904's immediate past Secretary and Job Placement Chair. Steve is certified by ASQ as a Quality Engineer, Quality Auditor and Mechanical Inspector and will sit for the Six Sigma Black Belt and the Quality Manager's exam in 2005.

November Meeting will be held at:

### Sirloin Stockade

4949 W. Hessler Rd., Muncie, IN Phone: (765) 287-9051

Bad Weather! – Call the Restaurant Directions on Page 4

**RESERVATIONS: Not Required - Pay the Cashier as you enter**

# Section Information:

## 2004-2005 Section Officers

<b>Section Chair &amp; Publicity Chair</b>	<b>Mike McDonald</b> Michael L. McDonald & Asso., Anderson, IN (765) 644-0690 MLMcData@aol.com
<b>Chair-Elect, Program &amp; Certification Chair</b>	<b>Steve Zylka</b> Saint-Gobain Glass, Dunkirk, IN (765) 768-5256 Stephen.H.Zylka@saint-gobain.com
<b>Secretary</b>	<b>Henry Peresie</b> ICR Integrating Innovations Kokomo, IN (765) 432-5138 peresieh@comcast.net
<b>Treasurer, Education, Scholarship &amp; Examining Chair</b>	<b>Steve Scott</b> Duffy Tool, Muncie, IN (765) 741-0243 <a href="mailto:sscott@duffytool.com">sscott@duffytool.com</a>
<b>Newsletter Editor &amp; Web Page</b>	<b>Bob Cooper</b> 3M, Hartford City, IN 765-348-3200 ext. 240 <a href="mailto:editor@asq904.org">editor@asq904.org</a> <a href="http://www.asq904.org">www.asq904.org</a>
<b>Immediate Past Chair, Placement &amp; Nominating Chair</b>	<b>Rhonda Goss</b> FCC Portland, Portland IN (260) 997-6293 rrgoss@insightbb.com
<b>Membership &amp; Arrangements</b>	<b>Henry Peresie</b> ICR Integrating Innovations Kokomo, IN (765) 432-5138 peresieh@comcast.net
<b>Audit &amp; SMP Chair</b>	<b>Chuck Darger</b> Kokomo Spring Co, Kokomo, IN (765) 459-5156 <a href="mailto:cdarger@comcast.net">cdarger@comcast.net</a>
<b>Re-Certification</b>	<b>Vicki Storer</b> Ward Corporation (260) 426-8700 v.storer@insightbb.com
<b>Region 9 Director</b>	<b>Mike Mazu</b> ALCOA (812) 853-4896 <a href="mailto:pmazu@adelphia.net">pmazu@adelphia.net</a>

[www.asq904.org](http://www.asq904.org)

## Section 0904 Calendar

2004 – 2005

<i>September 15</i>	<i>Dinner &amp; Program</i>
<i>September 20</i>	<i>Board Meeting</i>
<i>October 16</i>	<i>Certification Exams</i>
<i>October 20</i>	<i>Dinner &amp; Program</i>
<i>October 25</i>	<i>Board Meeting</i>
<i>November 17</i>	<i>Dinner &amp; Program</i>
<i>December 4</i>	<i>Certification Exams</i>
<i>December 15</i>	<i>Tour: Keihin</i>
<i>January 7, 05</i>	<i>Deadline: March Cert. Exam</i>
<b>January 19</b>	<b>Dinner &amp; Program</b>
<b>January 24</b>	<b>Board Meeting</b>
<b>February 16</b>	<b>Dinner &amp; Program Election of Officers</b>
<b>February 21</b>	<b>Board Meeting</b>
<b>March 5</b>	<b>Certification Exams</b>
<b>March 16</b>	<b>Dinner &amp; Program</b>
<b>March 21</b>	<b>Board Meeting</b>
<b>April 1</b>	<b>Deadline: June Cert Exam</b>
<b>April 20</b>	<b>Dinner and Program</b>
<b>April 25</b>	<b>Board Meeting</b>
<b>May 18</b>	<b>Dinner &amp; Program</b>
<b>May 23</b>	<b>Board Meeting</b>
<b>June 4</b>	<b>Certification Exams</b>
<b>June 11</b>	<b>Officer Training - Indy</b>

## Advertise in The Quality Times

- Support Section 0904
- Reach 350+ Quality Professionals each Month

### Ad Rates

	Approximate Size	Cost per Year
Full Page	7.5" x 10"	\$320
Half Page	7.5" x 5 "	\$210
Quarter Page	3.5" x 5"	\$110
Eight Page	3.5" x 2.5"	\$60

Contact:

The Newsletter Editor: Bob Cooper

## Chat from the Chair:

Happy New Year to All! May 2005 be a productive quality filled experience for you! Of course, attending ASQ904 Member meetings can help increase your odds of that . . .

The Nominating Committee, chaired by Rhonda Goss, has completed their task of establishing the slate of officers for the next ASQ year, which runs from July 2005 to June 2006. I thank Rhonda for completing her task and to all the Leadership Committee (LC) members, who are accepting new offices and responsibilities, or keeping their same offices and responsibilities for another year. The ASQ LC does a great deal of work each year for the members to assure they have good meetings and service at the section level. Be sure to let any LC member know what you think they are doing well, and how the section can improve. We value your observations and comments.

Those running for the elected offices for the 2005-06 ASQ year are Steve Zylka, for Section Chair; Steve Scott for Program Chair, Vice-Chair, and as is our practice he will then he will run for Section Chair the following year; Henry Peresie, for Secretary; and Mike McDonald, for Treasurer. Other offices will be appointed per our Section Operating Agreement by the Chair in the spring. Our LC meetings are open to all members who may wish to come.

Recently the ASQ LC has had to change some of their positions. LC Member, Steve Harmeyer is no longer working in the Muncie area, and he has found it difficult to continue his work with the ASQ904 LC. So, Steve resigned his position as Secretary and Placement Chair. Henry Peresie has volunteered, and the Board accepted, to assume the role of Secretary for the remainder of the ASQ year, and in preparation for running for that office next year. Rhonda Goss has also volunteered to take the role of Placement Chair. I thank Henry and Rhonda for coming to the aid of the Section to fill these important duties.

I would, also, like to thank Steve Harmeyer for his past service to the ASQ904 Section as a member of the LC. Steve served partial years as Treasurer and Secretary, when we needed him, and as Placement Chair, and he always had good ideas to offer, during LC discussions. And Steve has found a way to contribute to our section one more time as both our Pre-Clinic and Main Speakers for the month of January. Steve will present "Gauge Analysis In Problem-Solving" in the Pre-Clinic and "Shainin vs. Six Sigma" in the main presentation. Special thanks to Steve for coming back for the January meeting to serve the membership once again.

The Board of Directors of ASQ in Milwaukee continues to refine and change the society in an effort to meet their vision of how to improve member services and value. Your input to them is important to assure their changes are improvements. You can read about the Board's new ideas for the Society and give them your feedback at <http://asqgroups.asq.org/bod/bylaws/>.

So, be sure to come to the ASQ904, January 19, 2005, at 6:00pm, at the Sirloin Stockade in Muncie, to see Steve Harmeyer's double-header presentation, and get a chance to say hi to Steve and chat about his new job.

**Michael L. McDonald**  
ASQ904 Section Chair 2004-2005

---

### ASQ Section 0904 Scholarship:

The Leadership Committee of Section 0904 is implementing a scholarship in the name of Halmond Parks, the founder and first Chair of Section 0904 in 1949. The scholarship will be in the amount of \$500.00 for a graduating high school senior from the Section 0904 geographic region. I would like to ask all members to consider donating \$5.00 to the scholarship fund. If every member of the section donates \$5.00 we will be able to fund this worthwhile project. To donate send a check payable to ASQ Section 0904 to :

ASQ Section 0904  
P.O. Box 3147  
Muncie, In. 47302

Steve Scott – ASQ Section 0904 Treasurer and Scholarship Chair

**Borg-Warner Automotive** **Muncie Plant**



**5401 Kilgore Avenue** **Muncie Indiana 47304**

**G & G OIL CO., INC.**  
*- Serving Indiana -*

**Lubricant Engineers on Staff  
 Specializing in...**

- Machine Lubricating
- Cutting Oils
- Heat Treating Oils
- Rust Preventatives
- Stamping & Drawing Compounds

**Muncie  
 288-7795  
 INDIANA  
 1-800-382-8533  
 220 E. Centennial Avenue, Muncie**

**TAKE YOUR BEST SHOT WITH ...**

**LITTLER**

- Since 1954, high quality aluminum and zinc diecastings
- Innovative design
- Military standard – quality control
- Metal alloy quality control
- Machining and secondary operations
- Large or small quantities

---

- Call or write or free brochure
- Send sample part or blueprint for out prompt quotation

**LITTLER DIECAST CORPORATION**  
 PO Box 96 – 500 W Walnut St.  
 Albany, IN 47320 765/789-4456

**Directions to Sirloin Stockade:**

**From Muncie:** Follow McGalliard Road. (SR 332) West to Morrison Road. Landmarks: Wal-Mart and Lowe's on your left. The Sirloin Stockade is behind the Village Pantry on your right. Turn North (RIGHT) onto Morrison. Road Construction has changed the Sirloin Stockade entrance. Turn LEFT just north of the Village Pantry. Turn LEFT again then straight into the Sirloin Stockade parking lot.

**From Anderson:** Follow I69 North to SR332 (Exit 41). Follow 332 into Muncie. Turn LEFT onto Morrison Road.

**From Marion:** Follow I69 South to SR332 (Exit 41). From there it's the same as the Anderson instructions.

**From Richmond:** Follow US35 North to the Muncie Bypass (SR3 & US35). Follow the Bypass North to the first traffic light and turn LEFT on McGalliard Road (SR332). Follow the Muncie directions.

**From Hartford City:** Follow SR3 South to the Muncie Bypass and continue to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**From Portland:** Follow SR67 South to the Muncie Bypass (SR3 & US35). Continue south to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

**Welcome New Members:**

**Amy Livingston – Eaton Corp  
 Richard Crowell**

**Free Meal Offer:**  
 Get a free meal at an ASQ meeting! Bring a guest and if that person joins ASQ Section 904, your dinner at the next meeting will be free. Membership forms will be available at all meetings.

**Henry Peresie – Membership Chair**

**Summary of November 2004 Meeting**

Twenty-one Quality Professionals and guests attended to hear Kent Keeney speak on TS16949. Mike Puhl taught us some new Excel techniques. Chuck Darger went home with the "Handbook of Quality Management" door prize.

**Summary of December 2004 Meeting**

Sixteen members and guests toured the Keihin-Aircon Plant in Muncie. All were impressed with the clean facility, the steady pace of production and the lack of any reject products,



**ISO 9000:2000      TS 16949**  
**ISO 14000      ISO 13485**  
Database collection systems

*We have helped over 300 companies  
use their ISO to improve and increase  
profit.*

*May we help you?*

**1-888-ISO-COOP**

Did you Know?

Our section has a Web Page

[www.asq904.org](http://www.asq904.org)

Check it out!

## **Certification Exams** **- given at Ivy Tech**

Our Section proctors the ASQ Certification exams given in the East Central Indiana area.

**Ivy Tech Muncie Campus**  
**North Building - Room 502**  
**4301 South Cowan Road**  
**Muncie, IN 47302**

Contact Steve Zylka for more information.  
Our website has a map

Future exam dates and deadlines:

**CQA, CQT, CMI, CRE, CQManager,**  
**CQA-HAACP, CSSBB**

**October 16, 2004** (~~August 20, 2004~~)

**March 5, 2005** (January 7, 2005)

**CQE, CQA, CSQE, CQIA**

**December 4, 2004** (~~October 1, 2004~~)

**June 4, 2005** (April 1, 2005)

## **Quality America and Quality Publishing**

Your source for:

- Software for SPC, Six Sigma and Document Control / ISO 9000.
- Turn-key Training Materials and Books for Six Sigma and SPC.
- Online and On-site Training and Consulting.
- Cost-effective Solutions for your Quality Improvement.

[www.qualityamerica.com](http://www.qualityamerica.com)

1-800-722-6154

Quality America donates the quality handbooks we give as door prizes at each meeting.

## Notice to Members:

### Election of officers for 2005-2006 at the February 16<sup>th</sup> Meeting:

### Slate of Officers:

**Chair Elect: Steve Scott (will be Chair in 2006-07)**

**Secretary: Henry Peresie**

**Treasurer: Mike McDonald**

**Steve Zylka, our current Chair-Elect, will automatically become Section Chair on July 1, 2005.**

ASQ Section 0904 Nominating Committee – Rhonda Goss, Chairman



**Section 0904 achieved the Total Quality Level  
in ASQ's Section Management Program  
in 2001- 2002 and 2002-2003**

| .mlm. | | .mlm. |

### **MICHAEL L. McDONALD & ASSOCIATES, INC.**

Michael L. McDonald  
Certified Quality Engineer  
Professional Engineer

Training and  
Continuing Support in:  
Statistical Process Control  
Machine Qualification  
Supplier Development  
Design of Experiments  
Robust Engineering

Anderson, Indiana  
Phone: 765-644-0690

E-mail:  
[Support@MLMcData.com](mailto:Support@MLMcData.com)  
Website:  
<http://www.MLMcData.com>

### **2-Day SPC Class**

A School for Application and  
Customer-Focused Continual  
Improvement of Product & Process

Visit [www.MLMcData.com](http://www.MLMcData.com)  
Or Call 765-644-0690  
For Details on the Next Class

**\$345 / 2-day school**  
**\$325 / additional people**

### **Pre-Registration Is Required**

Call: 765-644-0690 (Anderson)  
Or E-mail: [Class@MLMcData.com](mailto:Class@MLMcData.com)  
**(More detail at [www.MLMcData.com](http://www.MLMcData.com))**

**Resources for Quality & Productivity Improvement**

Books, Videos, CD's, DVD's, Computer Based Learning, Certification Materials, Calibration Labels, & More



Six Sigma      Lean Manufacturing  
 ISO 9000      Team Building  
 Statistics      FMEA's  
 and Much More

[www.QualityCoach.Net](http://www.QualityCoach.Net)  
**QualityCoach.Net** 1-800 648-9510



**Hartford City**  
**Industrial Adhesive & Tape Division**  
**ISO 9002 QS-9000 ISO 14000**

**Prices Slashed to \$995 for Certified Lead Auditor Courses**  
**ISO9000 – ISO14000 – ISO/TS 16949**  
**AETS**  
**Ed Hornback 800-291-5192**  
**edh1310@gbronline.com**  
[www.aetsittc.com](http://www.aetsittc.com)  
**(additional discounts for 2 or more)**

**Future Programs:**

**February 16:**  
**"Team Development"**  
**Speaker: Kenny Heifer**  
 Pre-Clinic: "Auditing Prospectus"  
 - Rhonda Goss & Steve Zylka

**March 16:**  
**"Data Collection"**  
**Speaker: Mike Mazu**  
 Pre-Clinic: "ASQ 1 Year Later" Mike Mazu

**April 20:**  
**"Senior Management's Role"**  
**Speaker: Gregg Notestine**

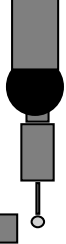
**May 18:**  
**"Six-Sigma in Government"**  
 Pre-Clinic: "5S Project SGCI Dunkirk" - Ken Mohre

**Certification Exam Pass List**

**Exam Date: 10/16/2004**  
 Michael S. Derry CQM  
 Paul Richard Ankenbruck CSSBB  
 Sean K. Hoefler CSSBB  
 Brian T. Winslow CQT

**Exam Date: 12/04/2004**  
 Michael S. Derry CQA  
 Rick Chaplin CQA  
 Robert F. Arnold CQE  
 Troy L. King CQE  
 Kevin S. Largent CQE  
 Donna R. Hawes CQE

**Congratulations to All**

NWCI  **N.W. Calibration & Inspection**  
**ISO/IEC 17025 & ISO9002**  
**ACCREDITED**

---

**"Your One Stop Calibration and Dimensional Source"**

**CALIBRATION, INSPECTION, REPAIR & TRAINING SERVICES**

Gage Calibration - NWCI'S scope has 142 Approved Calibration Methods performed on and offsite

Part Inspection - CMM'S, Vision Systems & Optical Comparators for Automotive, Medical, Aerospace & Commercial

Full Line of Repair Services - Calipers Micrometers, Indicators and other Gauges

Training/Programming Services- CMM, ISO\IEC, QS, TS

**Need a lab / service to meet the requirements of QS-9000 or ISO9000? Look no further.**  
**3819 Superior Ridge Dr. Fort Wayne, IN 46808**  
**Phone: (260) 482-5473**  
**Fax: (260) 482-9077**  
[www.nwinspection.com](http://www.nwinspection.com)



**ASQ Section 0904  
East Central Indiana  
P.O. Box 3147  
Muncie, IN 47307-1147**

**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

Non-Profit Org.  
U.S. Postage  
**PAID**  
Muncie, IN  
Permit # 240

## Section Newsletter



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

**Section 0904  
East Central Indiana**

**Founded: 1949**

55 Years of Quality in East Central Indiana

### **What's Inside:**

**1. Membership Meeting Notices**

*Wednesday,*

*January 19, 2005*

**" Shanin vs 6-Sigma "**

**Speaker: Steve Harmeyer**

**2. Directions to the Meeting**

**3. List of 2004-2005 Officers**

**4. Section Calendar 2004-2005**

**5. Certification Pass List**

**6. Slate of Officers for 2005-06**

*Printed by Hiatt Printing, Muncie, IN*