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Section 0904
East Central Indiana
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Volume 56

September 2004

Number 1

"TRIZ"

Speaker: George Strodbeck

Executive Director - Corporate Quality
Cummins, Inc Columbus, IN

Pre-Clinic: 6:00 PM "Taguchi Loss Function"
by Gary Hiner

Dinner: 6:30 PM Meal Cost: Pay Restaurant

Program: 7:30 PM

Wednesday, September 15, 2004 6:00 PM

About the Program: The main speaker is George Strodbeck, who will speak on TRIZ, a problem solving strategy. TRIZ uses logic and data rather than intuition to accelerate problem solving.

About the Speaker: George Strodbeck is a 1976 graduate of West Point and served 10 years in the US Army. George spent 6 years as Maintenance and Distribution Areas Manager, Pepsi-Cola, Indianapolis before joining Corporate Quality at Cummins in Columbus, IN 12 years ago. He created and delivered a continuous improvement approach, co-lead a Baldrige application and Site Visit in 1997 and led the implementation of Six Sigma beginning in 1999. George is currently leading corporate quality at Cummins.

About the Pre-Clinic: The Pre-clinic speaker will be Gary Hiner, Manager of Advance Quality Engineering for Delphi in Anderson. Mr. Hiner will speak on the Taguchi Loss function and its affect on customer expectations, print specifications and process capability.

Meeting will be held at:

Sirloin Stockade

4949 W. Hessler Rd., Muncie, IN Phone:(765) 287-9051

Bad Weather! – Call the Restaurant Directions on Page 4

RESERVATIONS: Not Required - Pay the Cashier as you enter

Section Information:

2003-2004 Section Officers

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Region 9 Director	Mike Mazu ALCOA (812) 853-4896 pmazu@adelphia.net

www.asq904.org

Section 0904 Calendar

2004 – 2005

September 15	Dinner & Program
September 20	Board Meeting
October 1	Deadline: Dec. Cert Exam
October 16	Certification Exams
October 20	Dinner & Program
October 25	Board Meeting
November 17	Dinner & Program
December 4	Certification Exams
December 15	Tour: Keihin
January 7, 05	Deadline: March Cert. Exam
January 19	Dinner & Program
January 21	Board Meeting
February 16	Dinner & Program
February 21	Board Meeting
March 5	Certification Exams
March 16	Dinner & Program
March 21	Board Meeting
April 1	Deadline: June Cert Exam
April 20	Dinner and Program
April 25	Board Meeting
May 18	Dinner & Program
May 23	Board Meeting
June 4	Certification Exams
June 11	Officer Training - Indy

Advertise in The Quality Times

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Ad Rates

	Approximate Size	Cost per Year
Full Page	7.5" x 10"	\$320
Half Page	7.5" x 5 "	\$210
Quarter Page	3.5" x 5"	\$110
Eight Page	3.5" x 2.5"	\$60

Contact:

The Newsletter Editor: Bob Cooper

Chat from the Chair:

This year promises to be another great year for programs for ASQ904. Steve Zylka, ASQ904 Program Chair this year, worked through the summer to arrange speakers and topics of interest to our members. A big thanks goes to Steve! Technical meeting subjects include TRIZ, CMM, Shainin vs. Six Sigma, and Management's role; and pre-clinics include Excel and Statistics, Measurement Analysis, and Auditing. Check the Speakers list in this newsletter on page 7 or on the ASQ904 website for full details: <http://www.asq904.org> and click '2004-2005 Section Calendar.' Plan on attending to help improve your knowledge and skills, and earn a few points for recertification. You are always welcome to bring a friend or associate to our member meetings.

Achieving Senior membership in ASQ is an indication of professional growth, and accomplishments in quality or the allied arts and sciences. ASQ has changed its Senior Membership to encourage more members to advance to Senior Grade, and ASQ has added a one-page form for advancement to senior grade. The upgrade is available at the same price as the regular membership, if certain benefits are declined, like published materials. The one-page Senior Membership Advancement form will be attached to the 3-day e-mail reminder sent to our members for the September 15, ASQ904 Membership meeting, and copies will be available at that meeting. I just used the one-page form, and it took 10 days to receive my Senior Membership card.

ASQ Senior Advancement Requirements (more details on form):

1. Have 10 years of professional experience (post-secondary graduation may add 4 years)
2. Be an ASQ regular member in good standing for at least 1 year.
3. Have qualified in one of the following ways described below:
 - a. Conduct quality-related work on the job for at least 2 years.
 - b. Teaching quality at an accredited institution for at least 2 years.
 - c. Be a Senior member in a recognized organizations.
 - d. Currently hold an ASQ certification that requires recertification.

See you at the meeting,

Michael L. McDonald
ASQ904 Section Chair 2004-2005

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Directions to Sirloin Stockade:

From Muncie: Follow McGalliard Road. (SR 332) West to Morrison Road. Landmarks: Wal-Mart and Lowe's on your left. The Sirloin Stockade is behind the Village Pantry on your right. Turn North (RIGHT) onto Morrison. Road Construction has changed the Sirloin Stockade entrance. Turn LEFT just north of the Village Pantry. Turn LEFT again then straight into the Sirloin Stockade parking lot.

From Anderson: Follow I69 North to SR332 (Exit 41). Follow 332 into Muncie. Turn LEFT onto Morrison Road.

From Marion: Follow I69 South to SR332 (Exit 41). From there it's the same as the Anderson instructions.

From Richmond: Follow US35 North to the Muncie Bypass (SR3 & US35). Follow the Bypass North to the first traffic light and turn LEFT on McGalliard Road (SR332). Follow the Muncie directions.

From Hartford City: Follow SR3 South to the Muncie Bypass and continue to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

From Portland: Follow SR67 South to the Muncie Bypass (SR3 & US35). Continue south to the first traffic light (McGalliard Road). Turn RIGHT on McGalliard Road (SR332). Follow the Muncie directions above.

Welcome New Members:

**John Finley
 Robert Arnold
 Vicki Boyd
 Michael Devine
 Jon Gale
 Gary Hiner
 Donald Kowalke
 Roderick Patterson
 Julie Sharp
 Jack Smith**

Summary of May 2004 Meeting

21 Quality Professionals attended our May Meeting. Bill Haas and Don Russell won the Quality Handbooks door prizes.

Free Meal Offer:

Get a free meal at an ASQ meeting! Bring a guest and if that person joins ASQ Section 904, your dinner at the next meeting will be free. Membership forms will be available at all meetings.

Henry Peresie – Membership Chair



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Did you Know?

Our section has a Web Page

www.asq904.org

Check it out!

Certification Exams **- given at Ivy Tech**

Our Section proctors the ASQ Certification exams given in the East Central Indiana area.

Ivy Tech Muncie Campus
North Building - Room 502
4301 South Cowan Road
Muncie, IN 47302

Contact Steve Zylka for more information.
Our website has a map

Future exam dates and deadlines:

CQA, CQT, CMI, CRE, CQManager,
CQA-HAACP, CSSBB

October 16, 2004 (~~August 20, 2004~~)

March 5, 2005 (January 7, 2005)

CQE, CQA, CSQE, CQIA

December 4, 2004 (October 1, 2004)

June 4, 2005 (April 1, 2005)

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Quality America donates the quality handbooks we give as door prizes at each meeting.

ASQ Section 0904 Scholarship:

The Leadership Committee of Section 0904 is implementing a scholarship in the name of Halmond Parks, the founder and first Chair of Section 0904 in 1949. The scholarship will be in the amount of \$500.00 for a graduating high school senior from the Section 0904 geographic region. I would like to ask all members to consider donating \$5.00 to the scholarship fund. If every member of the section donates \$5.00 we will be able to fund this worthwhile project. To donate send a check payable to ASQ Section 0904 to :

ASQ Section 0904
 P.O. Box 3147
 Muncie, In. 47302

Steve Scott – ASQ Section 0904 Treasurer and Scholarship Chair

Ink Cartridges Needed:

ASQ 0904 is sponsoring a recycling effort for computer or copier ink cartridges. This will serve as a fund raiser for the Section and support "green" efforts in the local area. If a Section member has empty ink jet or copier cartridges, the member can drop them off in a box that will be provided at a member meeting. The member can also give them to any ASQ Board member for recycling. There is no cost to the Section because the recycler pays all shipping and handling fees. Thanks for supporting the Section with your empty cartridges!

Rhonda Goss – ASQ Section 0904 Immediate Past Chair



**Section 0904 achieved the Total Quality Level
 in ASQ's Section Management Program
 in 2001- 2002 and 2002-2003**

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Future Programs:

October 20:
 "CMM"
Speaker: Richard Clark
 Pre-Clinic: Test of Exceedance – M. McDonald

November 17:
 "TS16949"
Speaker: Chuck Darger
 Pre-Clinic: "Excel and Statistics" - Mike Puhl

December 15: Plant Tour
Keihin-Aircon – Muncie

January 19:
 "Shanin vs 6-Sigma"
Speaker: Steve Harmeyer
 Pre-Clinic: Gauge Measurement Analysis - Steve Harmeyer

February 16:
 "Team Development"
Speaker: Kenny Heifer
 Pre-Clinic: "Auditing Prospectus"
 - Rhonda Goss & Steve Zylka

March 16:
 "Data Collection"
Speaker: Mike Mazu
 Pre-Clinic: "ASQ 1 Year Later" Mike Mazu

April 20:
 "Senior Management's Role"
Speaker: Gregg Notestine

May 18:
 "Six-Sigma in Government"
 Pre-Clinic: "5S Project SGCI Dunkirk" - Ken Mohre

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